



Waterhaven Neighbor,

Greetings from the Waterhaven Architectural Review Committee (ARC) and the Home Owners Association (HOA) Board!

If you are a new neighbor, the ARC and HOA Board would like to welcome you to our community.

If you are an existing neighbor, the ARC and HOA Board would like to thank you for being such a great neighbor and contributing to our community's success.

We, as a collective group, wanted to take this opportunity to provide everyone with some very general information that will serve all community members both new and existing—a handy reference for common community information, if you will.

As we all are aware, Waterhaven is governed by Covenants that have been developed and approved by our community members. We encourage everyone to read the covenants carefully and become familiar with the requirements and guidelines. You may view the Covenants by visiting the Waterhaven website at www.waterhavencommunity.com.

On the reverse side are the most common issues about which the ARC and HOA Board are contacted. Please be mindful of these items to help ensure Waterhaven is a safe, aesthetically pleasing and highly valued community.

Recall that all improvements must be submitted to the ARC for approval prior to implementation. Forms and submission information are located on the Waterhaven website at www.waterhavencommunity.com.

Trash pick-up is every Monday morning. Recycle pick-up is every other Tuesday. More information may be found at www.chattanooga.gov.

Contact Information for common Waterhaven issues/utilities:

Waterhaven HOA Board	Email: hoaboard@waterhavencommunity.com
Waterhaven ARC	Email: arc@waterhavencommunity.com
Everything Waterhaven	Email: Contact Us option at www.WaterhavenCommunity.com
City of Chattanooga brush pickup	Phone: 311 Email: 311@chattanooga.gov
Electric Power Board	Phone: 423-648-1372
Chattanooga Times Free Press	Phone: 423-756-6900
Tennessee American Water Co	Phone: 1-866-736-6420
Comast Cable/Internet/Email	Phone: 1-800-934-6489
EPB Fiber Optic Cable/Internet	Phone: 423-648-1372



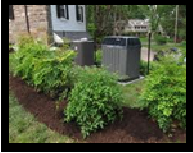
Reminder: Top Ten Things to Keep Waterhaven Wonderful



Trash cans and recycle containers should be placed at the end of your drive before pickup and removed after pickup in a timely manner (within 24 hours).



Trash cans should be screened, landscaped or placed in the garage except for pickup days.



HVAC units should be screened with either fencing or landscaping.



All houses should be landscaped at least in front of the house.



Yards should be mowed and grass should never reach a height that exceeds seven (7) inches.



Grass clippings and debris should be promptly removed from the street.



Streetside parking and parking in the grass is prohibited.



Mailbox lights should be functional so as to turn on at dusk.



Please make sure to stop at the stop signs at the three-way intersection by the pool, playground and trailway entrance. Year round, but definitely during the summer months, this area has high pedestrian traffic with our community's children, pets and adults.



For the safety of all in our community, please observe the 25 mph speed limit, especially around construction sites, blind curves, and community amenities/lots.

We are confident that everyone's desire for Waterhaven is for it to be the very best it can be, and it can be with us all being mindful of a few simple things and working together to make it happen.